



TERMS & CONDITIONS: Payment in Full

By signing this quotation, you indicate that you are an authorized signatory and able to execute this agreement.

Terms are: Payment in full at time of order. Resale tax certificate (if applicable) and W-9 required to execute sale. This payment schedule also applies to Change Orders.

Warehousing includes receiving equipment and storing product until jobsite is ready. Warehousing exceeding 30 days past initial delivery date will be subject to storage charges.

Changes or cancellations made to this quotation by the Equipment Owner after equipment is ordered from the manufacturer may result in change, cancellation, crating, restocking, and/or freight charges and are the responsibility of the Owner.

Returns of new, unused equipment depends upon manufacturer's return policy. Returns will result in crating, restocking, and/or freight charges. Requests for returns must be made within three days of delivery of equipment to site and prior to equipment being hooked to utilities or used. Credit will be given after manufacturer's credit is received by Great Lakes Ventures (Great Lakes Hotel Supply, Great Lakes West, Kessenich's, HMAK, and any other entities).

Special or custom-ordered equipment is non-returnable and includes, but is not limited to, ventilation & rooftop equipment, walk-ins, counters, cooking suites, etc.

When receiving drop-shipped equipment, inspect product and packaging prior to signing for delivery. Once accepted, Equipment Owner accepts responsibility for product's conditions. Great Lakes Ventures assumes no responsibility for drop-shipped equipment with visible or concealed damage once product is accepted. Great Lakes Ventures may assist with your freight claim as a courtesy if notified within 48 hours of receipt of damaged product. Such assistance does not imply successful resolution of claim.

All new equipment shall have standard manufacturer's warranties unless otherwise specified.

No salesperson or agent of Great Lakes Ventures is permitted to make any verbal contract or promise that in any way conflicts with the verbiage in these Terms & Conditions. Any modifications of these Terms & Conditions must be approved in writing by either the Sales Manager or Vice President of Great Lakes Ventures.

Pricing contained in this document is confidential. You agree that pricing provided shall not be disclosed to unauthorized or competitive parties.